

# Proclamation

Hilo Medical Center (HMC) is the biggest facility in the Hawai'i Health Systems Corporation, and it is one of the largest employers in Hilo.

Established in 1897, HMC began as a 10-bed hospital created as a governmental project by the Republic of Hawai'i.

The present facility, built in 1984 next to the old hospital, sits on roughly 20.5 acres of land, adjacent to the picturesque Wailuku River. HMC currently has 264 licensed beds. These consist of acute licensed, skilled nursing and psychiatric units. A separate licensed extended care facility and an accredited home care agency are also on the property.

Collectively, the departments at Hilo Medical Center support the Institute of Medicine's six aims published in 2001 and titled *Crossing the Quality Chasm: A New Health System for the 21<sup>st</sup> Century*. The institute believes healthcare should be safe, effective, patient-centered, timely, efficient and equitable:

- With **safe** healthcare, patients are not harmed by the treatment that was intended to help them.
- Further, these treatments should be **effective**. Services should be based on scientific knowledge and the results of data collected as to the patient's ailment rather than random speculation.
- Care should also be **patient-centered**. Healthcare workers must be respectful of an individual patient's preferences, needs and values and use these as a guide for all clinical decisions.
- A conscious effort is made to provide **timely** care, reducing delays for both those who receive and give care.
- **Efficient** care avoids waste, including misuse of equipment, supplies, ideas and energy.
- Finally, care should be **equitable** and consistent regardless of gender, ethnicity, geographic location, or socio-economic status.

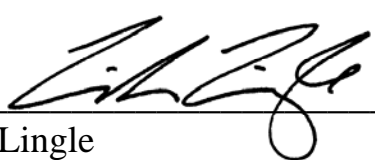
Hilo Medical Center joins with healthcare facilities throughout the country in reaffirming their commitment to quality treatment and professional standards.

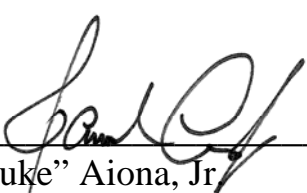
**THEREFORE, I, LINDA LINGLE**, Governor of the State of Hawai'i, and **I, JAMES R. "DUKE" AIONA, JR.**, Lieutenant Governor, do hereby proclaim **October 15 through 21, 2006**, as

## NATIONAL HEALTHCARE QUALITY WEEK

in Hawai'i, and commend the Hilo Medical Center for their commitment to providing excellent healthcare to our Big Island residents.

**DONE** at the State Capitol, in the Executive Chambers, Honolulu, State of Hawai'i, this eleventh day of October, 2006.

  
Linda Lingle  
Governor, State of Hawai'i

  
James R. "Duke" Aiona, Jr.  
Lieutenant Governor, State of Hawai'i